**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT PANCHKULA**

**Petition No. 87 of 2026**

**IN THE MATTER OF:**

**Petition under Sections 142, 146 and 149 of the Electricity Act, 2003, read with Regulation 2.32 of the Haryana Electricity Regulatory Commission (Forum and Ombudsman) Regulations, 2020, as amended from time to time, seeking enforcement and implementation of the Final Order dated 19.05.2025 passed by the Corporate Forum for Redressal of Consumer Grievances, DHBVN, Gurugram, in Complaint No. 4864/2025, and appropriate action in accordance with law for continuing non-compliance thereof, particularly concerning the prescribed load norms under Sales Circular D-9/2014, non-implementation of unified billing, unresolved common-area metering and charges, and non-compliance with applicable requirements relating to prepaid metering, DG-related charges and tariff compliance, to the extent covered by the directions contained in the said Final Order**

**Petitioner (s):**

1) Ms. Rashi Saluja, Owner/Resident, Flat No. T6-6052, ATS Kocoon, Sector 109, Gurugram - 122017, Haryana. Original Complainant in CGRF Complaint No. 4864/2025.

**Respondent (s):**

1. Managing Director, Dakshin Haryana Bijli Vitran Nigam Limited (DHBVN), Vidyut Sadan, Vidyut Nagar, Hisar - 125005, Haryana. Email: cmd.dhbvn@dhbvn.org.in
2. Superintending Engineer (Operations), Gurugram Circle-I, Dakshin Haryana Bijli Vitran Nigam Limited (DHBVN), Gurugram, Haryana. Email: seopggn@dhbvn.org.in
3. Executive Engineer (Operations), City Division, Dakshin Haryana Bijli Vitran Nigam Limited (DHBVN), Gurugram, Haryana. Email: xenopcityggn@dhbvn.org.in
4. Sub-Divisional Officer (Operations), New Palam Vihar Dakshin Haryana Bijli Vitran Nigam Limited (DHBVN), Gurugram, Haryana. Email: sdoopnewpalamvihar@dhbvn.org.in

5. M/s Chintels India Private Limited, (Formerly known as Chintels India Ltd.) Through its Managing Director / Authorised Representative, Shri Ashok Solomon and Smt. Chanderlekha Solomon CIN: U99999HR1985PTC124372, Registered Office: 1st Floor, Chintels Corporate Park, Sector 114, Palam Vihar, Gurugram, Haryana – 122017. Email: secretarial.roc@chintels.com; Also: info@chintels.com;
6. Umritha Infrastructure Development LLP, Through its Designated Partner / Authorised Signatory, Shri Getamber Anand 711/92, Deepali, Nehru Place, New Delhi - 110019; Also at ATS Tower, Plot No. 16, Sector 135, Noida - 201305, Uttar Pradesh. Email: compliances@atsgreen.com
7. ATS Maintenance Services Private Limited, Through its Managing Director / Authorised Signatory, Shri Tika Rawat 711/92, Deepali, Nehru Place, New Delhi - 110019. Email: accounts.kocoon@atsmaintenance.in
8. ATS Kocoon Apartments Owner Association Registration No. HR/018/2022/02430, Through its President, Sh. P.P. Singh, impleaded also in his personal/individual capacity, Facility Office, ATS Kocoon, Sector 109, Gurugram - 122017, Haryana. Email: aoakocoon@gmail.com

**INTERIM ORDER**

**(Admitting the Complaint/ Petition/ and Fixing Date of Hearing)**

1. The present petition has been filed by Ms. Rashi Saluja, Original Complainant in CGRF Complaint No. 4864/2025, under Sections 142, 146 and 149 of the Electricity Act, 2003, read with Regulation 2.32 of the HERC (Forum and Ombudsman) Regulations, 2020, seeking enforcement and implementation of the Final Order dated 19.05.2025 passed by the Corporate CGRF, DHBVN, Gurugram.

The petitioner alleges that despite directions issued by the Corporate CGRF, the respondents have failed to ensure complete compliance, particularly regarding prescribed electrical load norms under Sales Circular D-9/2014, unified billing, installation of common-area meters, prepaid metering and DG-related charges. It is submitted that the SDO's inspection dated 20.06.2025 and subsequent report dated 23.06.2025 do not establish substantive compliance with the directions of the Forum. The petitioner has accordingly sought directions for filing an affidavit-supported, point-wise compliance report, fresh technical verification, rectification of deficiencies and appropriate action under Sections 142, 146 and 149 of the Electricity Act,

2003. Interim protection against disconnection of electricity supply has also been sought. Accordingly, the complaint stands **admitted** for consideration.

2. **In view of the above, the matter is fixed for hearing on 15/12/ 2026 at 11:30 A.M.** before the Commission. The parties shall be duly informed and required notices, as per procedure, should be issued for their appearance.
3. Respondents are directed to **appear in person** on the date so fixed and **shall submit a compliance report** on order dated 19.05.2026 passed by CGRF before the date fixed for hearing with an advance copy served to the complainant.
4. The present order shall be uploaded on the official website of the Commission for the information of all concerned.

**Ordered accordingly.**

This order is signed, dated, and issued under the seal of the Haryana Electricity Regulatory Commission on this **11th day of Nov. 2026**.

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| **Date: 11/11/2026** | **(Shiv Kumar)** | **(Mukesh Garg)** |
| **Place: Panchkula** | **Member** | **Chairman (Officiating)** |

HERC